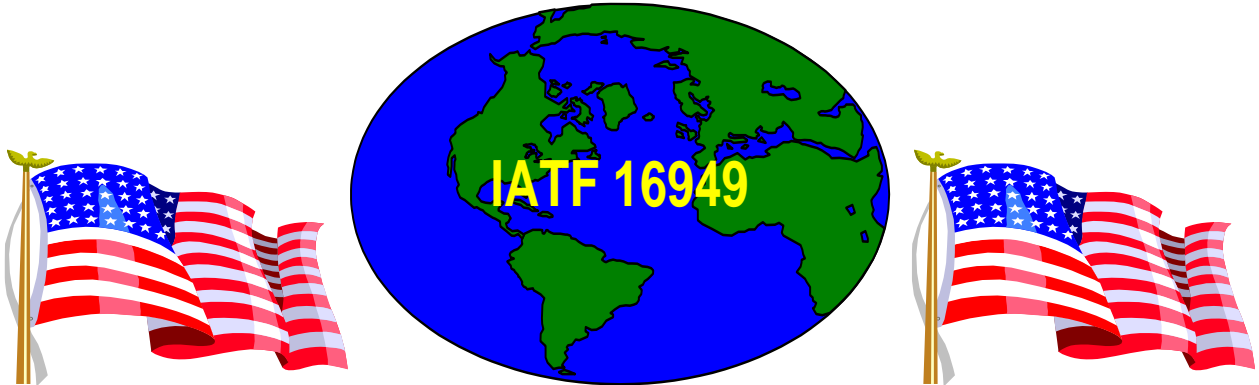


QUALITY OPERATING PROCEDURES - LEVEL 2		
Rev Date: 06-05-18	Approved By:	Control #: QOP 52-01
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## ***HEIDTMAN STEEL PRODUCTS, INC.***



### **Heidtman Steel Products, Inc. Quality Policy**

#### **Our Corporate-Wide Commitment is to:**

**MEET OR EXCEED OUR CUSTOMER EXPECTATIONS IN REGARD TO QUALITY, SERVICE AND PRICE.**

**PROVIDE A SAFE WORKING ENVIRONMENT FOR ALL EMPLOYEES**

**CONTINUE TO ENHANCE THE SKILLS OF OUR EMPLOYEES THROUGH ON-GOING TRAINING AND EDUCATION.**

**CONTINUALLY IMPROVE OUR PROCESSES, EQUIPMENT AND SYSTEMS IN ORDER TO BE "WORLD CLASS."**

*John C. Bates*  
**Chairman**

*Tim Berra*  
**CEO and President**

*Bret Wells*  
**V.P. Operations**

*John Dillingham*  
**Vice President Quality & Eng.**

QUALITY OPERATING PROCEDURES - LEVEL 2			
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## 1. Purpose

1.1 This procedure defines and documents the Quality policy as established by Executive Management and approved by the President. The President must likewise approve any changes to the policy.

## 2. Establishment of the policy

2.1 Executive Management has established, implemented and maintains our quality policy that:

- Is appropriate to the purpose and context of the Company and supports our strategic direction;
- Provides a framework for setting quality objectives;
- Includes a commitment to satisfy applicable requirements;
- Includes a commitment to continual improvement of the QMS

## 3. Communication of the policy

3.1 The quality policy is posted throughout the company, and its role is explained and discussed at the general orientation training provided to all employees by respective management personnel.

3.2 The quality policy is continually communicated, understood and applied throughout the Company.

3.3 The quality policy is also communicated to customers, consumers, suppliers, and relevant interested parties as applicable via our website.

## ASSOCIATED DOCUMENTS

QOP 51-01 LEADERSHIP AND COMMITMENT

QOP 72-01 COMPETENCE AWARENESS AND COMMUNICATION