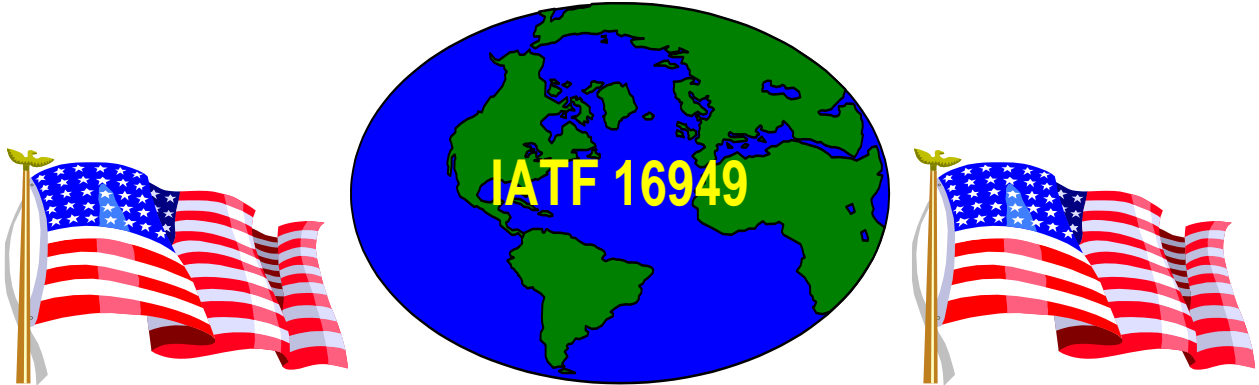


QUALITY OPERATING PROCEDURES - LEVEL 2		
Issue Date: 06/01/17	Approved By:	Control #: QOP 52-01
Rev. Level: 4	<i>John Dillingham</i>	Page: 1 of 3
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HEIDTMAN STEEL PRODUCTS, INC.



Heidtman Steel Products, Inc. Quality Policy

Our Corporate-Wide Commitment is to:

**MEET OR EXCEED OUR CUSTOMER'S EXPECTATIONS IN
REGARD TO QUALITY, SERVICE AND PRICE.**

PROVIDE A SAFE WORKING ENVIRONMENT FOR ALL EMPLOYEES

**CONTINUE TO ENHANCE THE SKILLS OF OUR EMPLOYEES
THROUGH ON-GOING TRAINING AND EDUCATION.**

**CONTINUALLY IMPROVE OUR PROCESSES, EQUIPMENT
AND SYSTEMS IN ORDER TO BE "WORLD CLASS."**

Darlene Dotson
Chairman

John Bates Jr.
President

Bret Wells
V.P. Operations

John Dillingham
V.P. Quality & Engineering

QUALITY OPERATING PROCEDURES - LEVEL 2			
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1. Purpose

1.1 This procedure defines and documents the Quality policy as established by Executive Management and approved by the President. The President must likewise approve any changes to the policy.

2. Establishment of the policy

2.1 Executive Management has established, implemented and maintains our quality policy that:

- Is appropriate to the purpose and context of the Company and supports our strategic direction;
- Provides a framework for setting quality objectives;
- Includes a commitment to satisfy applicable requirements;
- Includes a commitment to continual improvement of the QMS

3. Communication of the policy

3.1 The quality policy is posted throughout the company, and its role is explained and discussed at the general orientation training provided to all employees by respective management personnel.

3.2 The quality policy is continually communicated, understood and applied throughout the Company.

3.3 The quality policy is also communicated to customers, consumers, suppliers, and relevant interested parties as applicable via our website.

ASSOCIATED DOCUMENTS

QOP 51-01 LEADERSHIP AND COMMITMENT

QOP 72-01 COMPETENCE AWARENESS AND COMMUNICATION

QUALITY OPERATING PROCEDURES - LEVEL 2			
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4.0 Document History

Revision Level	Revision Date	Description of Change	Author Name
3	07/19/21	Added revision date and Document History	Kathryn Perkins
4	08/02/23	Changed chairman from John Bates to Darlene Dotson and President to John Bates, Jr.	Kathryn Perkins